*Note: AGU – Wireless has a limited access to the Internet, so some social media / sites such as Facebook, Skype, Whatsapp and YouTube, the students will not be able to connect to them.

Arabian Gulf University
Information Technology Unit
Help Desk: 17-239550
Manama-Bahrain
Helpdesk@agu.edu.bh
Step 1: Switch "on" your laptop, move the mouse to the screen (Desktop) and select the "settings icon".

*Note: if you are using a tablet, swipe left from right side on the screen and select the "settings icon".

Step 2: Select the "Wireless icon".

Step 3: Select "AGU-Wireless" network from the list.

Step 4: Press on "Connect".

Step 5: Go to Your Browser " Internet Explorer " choose "Settings" and then "Internet Option".

Step 6: Tap on "Connection" and Choose "LAN Settings".

Step 7: ✅ tick the "proxy server" and enter the address and the port as showing below:

- address: 172.16.20.24
- port: 8080

Step 8: A box will appear automatically in the browser asking to enter the username and password.

Enter your username and password provided to you by AGU.

*Note: write AGU before your username.